**OPS-8 — Feature flags & kill-switches**

**Status:** **New**

**Intent**  
Control risk by tenant: toggle merge, bulk changes, and internal lists; have a global emergency kill-switch.

**Preconditions**

* Config service per tenant; secure admin UI.

**Flow**

1. **Flags**: enable\_merge, enable\_bulk\_change, enable\_internal\_lists, a11y\_strict\_mode, kill\_switch\_partner\_store.
2. **Guard points**: enforce checks server-side + grey out UI with explainer text.
3. **Audit**: every toggle change signed and reason-coded.
4. **Kill-switch**: when flipped, Partner Store becomes read-only; banner shows reason; webhooks still deliver.

**Edge cases**

* Flag drift between services → central read-through cache with TTL.
* Emergency enable for a tenant → time-boxed auto-revert.

**Done when**

* Flags live, per-tenant overrides work, and kill-switch tested with rollback.
* Audit log shows who, what, why for every change.

**Deliverables**  
Flag registry, admin screen, kill-switch runbook.